

5. **Student/Parent/Alumni Feedback Form:** In order to assess the efficacy of on-going system of teaching and learning, Department has made different types of feedback forms for the various stakeholders namely students, alumni and parents. These feedback forms covers the entire gamut of curriculum, quality of teaching, delivery mechanism, student satisfaction, quality of infrastructure and support, Library/Lab facilities, parents Satisfaction, etc. Following are the different types of feedback form:

- i. Student Feedback – Curriculum
- ii. Student Feedback -Faculty Performance
- iii. Student Feedback- Infrastructure & Support
- iv. Student Feedback- Laboratory
- v. Student Feedback – Library
- vi. Parents Feedback
- vii. Alumni Feedback

Instructions for filling the Feedback Form:

- a. Student can login on ERP portal (<https://erp.highereduhry.ac.in/>) or android app using his/her mobile number and OTP.
- b. Student can submit the feedback once in each semester.
- c. Student feedback will remain anonymous.
- d. College and Department can see the analytics report of student/parents/alumni feedback in the college login on ERP portal.
- e. Parents and Alumni can fill the feedback all around the year.

**(Related to Government Colleges Only)**

In addition to above, Department has developed mobile app for all the Students of Government Colleges. Presently two modules are available in the mobile app for student i.e. "Student Feedback form" and "Passport Fee Reimbursement". It is requested to direct all students to download and use the mobile app (android

version) which will further get updated with new features. Follow the steps state below to download the mobile app:

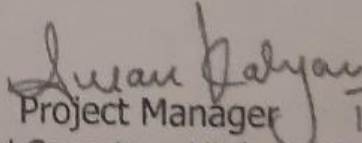
1. Download android mobile app from Google Play Store by searching "Shiksha Sahyogi" or you may click on this link to download: <https://play.google.com/store/apps/details?id=shikshasahyog.hry.eduhigher.govt>
2. To login, student have to enter his mobile number given during the admission, an OTP will be sent to the mobile number, enter the OTP. After validating, student will able to login and can access the app.

All the Principals are directed to ensure the strict compliance of the above instructions.

Vijayendra Singh, IAS  
Principal Secretary Higher Education,  
Haryana, Panchkula

A copy is forwarded to the following for information:-

1. PS to W/Principal Secretary Higher Education.
2. PS to W/Director Higher Education.
3. PA to W/Joint Director (Admn)
4. Deputy Director NPE Branch.
5. Deputy Director Works Branch
6. IT Cell, Higher Education

  
Project Manager 17/01/23  
for Principal Secretary Higher Education,  
Haryana, Panchkula